In 2010, Telhio broke ground on its seventh branch location on Buckeye Parkway in Grove City, a demonstration of the momentum your credit union has built as we move into 2011.

Through strategic planning and smart business decisions, Telhio has proven that even in times of continued economic worry, we are helping our members thrive and grow with diverse financial products that put our members first.

2011 is shaping up to be a year of exciting changes. Along with opening our new Grove City location, we will be relocating our existing Worthington branch to better serve this community.

Additionally, we will be launching a new website in late spring to better serve our members’ online banking needs, while helping to better tell the Telhio story to potential new members. This new, refreshed site includes the opportunity to open new accounts online - helping to make our banking services even more convenient to current and potential members.

With this new website, we have added new technology and refreshed our brand to better reflect the evolution of our institution. We have identified three key attributes that are core to our focus on our members - innovation, stability and service - and these attributes are reflected in a new logo and “look” that we are unveiling in 2011. We will also be focusing on a renewed effort to help people understand why Telhio should be the financial institution of choice for everyone who lives, works, worships or goes to school in central Ohio.

Through all of this excitement, we continue to return to our key values - with a focus on member relationships versus transactions. We understand that we are stewards of our members’ finances – and with that trust comes the responsibility to focus on credit risk mitigation, expense awareness and balance sheet growth to ensure optimal capital level is maintained.

We are excited about what 2011 will bring for Telhio and we look forward to providing the outstanding service that truly creates a “new way of banking” for our members.
While the economy has continued to lag during 2010, Telhio Credit Union has proven once again that it is strong, secure and growing. In 2010, Telhio continued to increase its reach and service to members through expansion of branch locations, continued development of products to meet the evolving needs of its members and smart growth strategies. And, as the economy shows signs of recovery, Telhio is poised to assist its members in maximizing their financial opportunities in 2011.

I am proud to be a member of Telhio, a financial institution that is helping people manage their finances through innovative products and programs. Management and staff are committed to providing the types of financial services our members want and need. Member owners may take comfort in knowing that since 1934 their deposits are safe and secure. Truly, Telhio is more than just a bank, it is a lifetime financial partner.

Douglas McDowell

Treasurer

Despite the financial turmoil that has occurred in the financial services industry, Telhio Credit Union has remained a financial solid institution and an active member of this community. According to the recently published National Credit Union Administration (NCUA) peer information, Telhio’s financial performance, compared-to-peer credit unions, is better than peer in 17 out of 24 financial ratios in the following categories: Capital Adequacy, Asset Quality and Earnings. In addition, your credit union paid more in member dividends than its peer credit union which is yet another benefit of being a member of Telhio. Finally, look for continued good use of retained earnings as your credit union implements numerous improvements to branch operations, web site functionality, and continued excellence in member services.

I would like to remind you that your credit union is regulated and monitored by state and federal agencies in addition to the formal audit by our outside auditing firm, Crowe Horwath and Company, LLC. The State of Ohio’s Division of Financial Institutions and the federal National Credit Union Administration are active partners of your federally insured credit union. Simple put, your credit union remains in regulatory compliance and maintains its high standards of financial stability and service to you, our member.

I encourage each of you to understand the financials of your credit union. The staff has copies of Telhio’s audited financials available to any member at all offices and via Telhio’s web site, www.telhio.org. If you have any questions, please feel free to contact the staff or any board member of Telhio.

Linda Kennedy

Chairperson of the Nominating Committee

This year’s nominating committee recommended three candidates to fill the three open positions for the 2011 Board of Directors. An election and request for proxy is conducted annually prior to the Telhio Annual Meeting. Balloting and Annual Meeting information was provided to all qualified voting members in the December paper statement and eStatements.

All members are equal owners of the credit union, regardless of deposit amount.

In this year’s election, members were encouraged to vote and provide a proxy statement on-line, or by phone. With 44,441 members eligible to vote as of the record date, 684 ballots and proxies were validated. Results were announced at the Telhio Annual Meeting held at 6:00 pm, March 24, 2011 at 96 N. Fourth Street, Columbus, Ohio. The Board of Directors is comprised of volunteers and will consist of 9 members for the calendar year of 2011.
Telhio Credit Union is a not-for-profit, full-service financial institution cooperative where its members are also owners. Telhio has safely and soundly served central Ohio for over 75 years and focuses on people helping people, not for profit and not for charity, but for service.

Telhio Credit Union conducts its relationships and operations in accordance with its Statement of Commitment to Members and upholds its fundamental commitment to serving its members. Telhio is committed to the highest standards of responsibility and conduct, and subscribes to the philosophy that members come first.